



The Sawmills, Buckland Down, Frome, Somerset BA11 2RH

A.J. Charlton & Sons Ltd offers a 15 year warranty from the date of purchase from AJC & Sons Ltd against structural pole or post failure solely as a result of in-ground fungal or insect attack.

Subject to:

- Producing proof of date of purchase.
- There being no mechanical damage to the post.
- The section of the post above ground level not being immersed in water.
- The pole or post having not been subject to extreme mechanical loading.
- The pole or post not being exposed to materials, chemicals, gasses or products which may cause premature leaching of the preservative.
- Use of the correct hazard class for the intended purpose.
- Correct installation of the post in the ground in accordance with A.J. Charlton & Sons Ltd installation instructions.
- The value of the warranty is for the proportion of time remaining on the original warranty.
- This warranty is non transferable. Claims for consequential loss, post removal, post disposal, post installation labour costs, transportation, delivery or any other costs will not be accepted.
- Payment of any warranty costs by A.J. Charlton & Sons Ltd may be by direct payment, credit against future supply or the supply of free issue of equivalent value to the replaced pole or post.
- The warranty on any replacement will only apply for the time remaining of the original 15-year warranty.
- Any claims made by the end user of the pole or post under this guarantee must be made via the original supplier of the pole or post.
- Please refer to A.J. Charlton & Sons Ltd Important Information sheet and our installation instructions.



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