



'LONG LAST WARRANTY'

A J Charlton & Sons Limited (AJC) will guarantee any structural pole or post ('the product') for a period of 15 years from the date of purchase against failure solely attributable to in-ground fungal or insect attack, subject to the following conditions:-

1. All warranty claims are subject to review and acceptance by AJC. AJC will only accept warranty claims if notice has been given by the purchaser to the wholesaler/retailer from whom the product was purchased within 14 days of the purchaser becoming aware of the fault or failure complained of.
2. AJC has no liability to remedy any defect in or replace a product where the failure is caused or contributed by:-
 - Mechanical damage
 - The section of the product above ground level having been immersed in water
 - The product having been subject to excessive loading or exposed to materials, chemicals, gases or other influences which may have caused premature leaching of the preservative
 - The product having been installed other than in accordance with AJC installation instructions.
3. The liability of AJC under the terms of this warranty shall be restricted to the repair or provision of a replacement product and, in the event of replacement, no warranty shall subsist beyond the period expiring 15 years from date of original purchase.